



WEBSITE PRIVACY NOTICE

THE POPIA HAS HIT THE FAN – BUT NOT WITHIN THE JOGGLE

WHAT'S "POPI-ING" AT THE JOGGLE?

The Joggle is a workplace connectedness APP incorporating a visual and virtual people directory, intra-company communications, engagement tools and company state barometers. At the Joggle we have taken privacy and POPI compliance very seriously. We pride ourselves on the fact that we allow companies to put people at the centre – knowing them, valuing their input and building a company culture around them. We wouldn't be true to this vision if we did not protect that which you hold most dear – your privacy and personal information.

The Joggle has so much to offer and this is the perfect "popi – tunity" to show you that we care about your privacy and only want to use your personal information for legitimate purposes that you are made fully aware of! We always keep it real and are fully transparent, so let us tell you exactly how you can get hold of us, what information we collect, how we collect it, what we need it for and what your rights are!

BEFORE GETTING STARTED, YOU SHOULD KNOW THAT WE DO HAVE A SERIOUS PRIVACY POLICY AND YOU ARE WELCOME TO READ IT!

[READ IT](#)

BUT WE DON'T WANT TO OVERWHELM YOU WITH THE LEGAL MUMBO JUMBO – LET'S RATHER KEEP IT REAL!

WHAT PERSONAL INFORMATION DO WE COLLECT?

When you submit this form and ask us to contact you, we only collect the information you have recorded in the form enabling us to engage with you meaningful!

WHAT DO WE DO WITH YOUR PERSONAL INFORMATION AND WHY DO WE COLLECT IT?

The Personal Information you provide to the Joggle is typically processed for the following purposes:

TO MAKE CONTACT WITH YOU!

When we make contact with you, your personal information has entered the Joggle environment where it is surrounded by a fierce army of warriors (Our awesome operations team!) These warriors are trained in the art of POPI compliance and will make sure that all reasonable steps are taken for your information is securely entered into the Joggle APP, where it can be protected by a super advanced force field which can only be accessed by a handful of chosen ones and even then only for very specific purposes of which we will make you aware!

If for some reason we have obtained your information from someone other than yourself (this is very unlikely, unless your employer has provided it to us), we will tell you where we got your information from.

TO GIVE YOU A QUOTE!

If you have asked us for a quote, you now know who we are, what we do and that we can blow you away with a game-changing service. In order to give you a quote, we are going to need certain personal information from you and our sales consultants will tell you exactly what information we need, why we need it and where we could perhaps also get it from if you don't have it at hand. This information is essential for us to tailor your quote and give you the best deal possible – HELP US, HELP YOU! Again, we will always be real with you throughout this journey, so if you have any issues with providing the information we are requesting, please tell us so that we can take the "popi-tunity" to explain why it is important and MAKE SURE YOU ARE HAPPY BEFORE WE PROCEED!

Throughout this process when we collect your information, it is travelling from you, passing through the trained hands of the chosen one privileged enough to handle it and entering through the heavily guarded gates of our system, where it will form part of your very own unique client profile! This profile is unique to you, and once it has been created it elevates you to an even higher level of protection!

TO MARKET TO YOU!

Are you a client?

If you are a client of ours, you are one of a special few residing within our growing community of game-changers! We would be honoured to give you the opportunity to partake in the spoils of our future conquests and POPI is a wonderful opportunity for us to ensure that the products and services we market to you in future suit your client profile and can make your life even better!

Do you want to be a client?

If you aren't part of the Joggle revolution yet, we want you to be – you will love it! We want you to know more about how our community is expanding, what we are doing and how we can help you, so please give us the opportunity to contact you. WE HATE SPAM JUST AS MUCH AS YOU DO, SO LET'S TELL YOU HOW WE ENGAGE WITH YOU!

PHONE

One of our highly trained “special agents” will contact you (we know what you are thinking – don’t worry, we don’t like robots either, so it will be a human being with real feelings and emotions who will be contacting you to speak about what we can offer you and always ask you whether you would like to proceed or not! So if you don’t want to be contacted, tell us so that we can make sure it doesn’t happen again! We might try and convince you otherwise and ask you to read our awesome privacy notice, but this is only because we care and want to make sure you are making an informed decision! Earning your trust is free, so give us a chance!

SOCIAL MEDIA

We do make use of various social media platforms to market our products and services. We don’t have the ability to target you specifically through these platforms, but if you see one of our awesome ads and would like to know more about who we are and what we have to offer, feel free to click on the ad or fill in the form. You will be directed either to this website or a digital lead form which will allow you to make contact with us! We will ask you to agree to certain terms and conditions and acknowledge that you have read this awesome privacy notice! We won’t hide anything in the fine print, we simply want you to give us permission to contact you and tell you about what we have to offer!

EMAIL

Sometimes it might be more convenient for you to read an email than what is it is to take a call! We will send you an email from time to time, but we don’t want you to feel that we are spamming you, so if you are interested in what we have to offer, please opt-in to further email communications.

Everytime we do contact you, regardless of how we do so, we will always ask you whether you would like to opt-out! We will always respect your decision and only ask that you consider it carefully because we are changing the workplace communications game and want to make sure you are along for the ride!

WE DON’T WANT TO ANNOY YOU BUT ARE SIMPLY TRYING TO TELL YOU ABOUT OUR EXCITING PRODUCTS AND OFFERINGS!

PLEASE TELL US IF YOU DON’T WANT TO KNOW ABOUT THEM!

TO DELIVER THE JOGGLE SERVICE TO YOU!

If you have signed up and your client profile resides in a secure digital location within the Joggle environment, it can only be accessed by our “special agents” (administrative users and dedicated relationship managers) who have undergone POPI training and have the appropriate security clearance.

Generally, we will only process your personal information for purposes of enabling your access and continued usage of the Joggle APP and all the associated services.

TO COMPLY WITH APPLICABLE LAWS!

As a company in Mzansi, we have to comply with many important laws and regulations! We wouldn't be true protectors of your personal information if we didn't take our compliance obligations seriously and as such, we may be legally required to collect and process certain personal information for very specific compliance purposes.

WHO DO WE SHARE YOUR PERSONAL INFORMATION WITH?

In order for us to deliver the Joggle services to you through the Joggle APP, and to make sure that you are happy, we might need to share your personal information with our trusted business partners (our service providers, suppliers and product developers)! When we do so, we do so in terms of specific agreements or mandates, which ensure that our they comply with POPI! If we need to ask you for permission to share your personal information with anyone else and for some reason such sharing is not provided for in our Privacy Policy, this privacy notice, or our contract with you, we will always do so because **WE DON'T HAVE ANYTHING TO HIDE AND SIMPLY WANT TO DELIVER THE BEST SERVICE TO YOU!**

If you want to find our more about who our service providers, suppliers and product developers are, we will be happy to share these details with you. We will also provide you with links to their individual privacy notices and policy documents should it be required.

WHERE DO WE STORE YOUR PERSONAL INFORMATION?

All your personal information is stored securely by the Joggle through the use of cloud-based storage facilities. In storing your personal information, we may transmit or transfer your personal information outside South Africa to a foreign country, as such, personal information may be stored on servers located outside of South Africa in foreign countries that have different data protection laws in place. We are comfortable that these foreign countries protect personal information to an extent that compares to the way in which we do, which is acceptable to us.

WHAT ARE YOUR RIGHTS?

It is important that you know what your rights are when we process your personal information, so although we take steps to safeguard your personal information, process it lawfully and only share it with our trusted business partners, you have the following rights:

- You can ask us at anytime what personal information of yours we hold – **we don't have any hidden agenda here and will always be real with you!**
- You can ask us what personal information of yours is, or was, shared with any of our trusted business partners – **we will happily tell you!**

- You can ask us to update your personal information or even delete any information which is no longer accurate – **we want to make sure your information is accurate and complete, but we need your help, so please make use of the feature on the Joggle APP!**
- You can object to our processing of your personal information – **we don't want to process your information if you don't want us to, but just bear in mind it will influence your ability to use the Joggle APP and access the associated functions!**
- If you feel that we have failed you and not processed your personal information in accordance with our Privacy Policy and the requirements in terms of POPI, you are entitled to lodge a complaint with the Information Regulator – **please do try and speak to us first though, we want to resolve your complaint and make sure you are happy!**

WHAT ABOUT INFORMATION SECURITY?

As you now know by now, we are serious about keeping your information secure and to only process it for purposes which you know about and which are legitimately linked to our business operations! As such, we implement reasonable security measures and protocols to protect the personal information we are privileged to hold. These measures are to protect any personal information we hold from being disclosed without authorisation, from loss, damage, destruction or unauthorised access. As you will appreciate nothing is 100% secure in this day and age and therefore, we ask that if you suspect that either you, or we, have had an information security breach, please notify us immediately so that we can take action. You can do so by contacting our Information Officer whose information is set out below.

HOW TO CONTACT US?

We want to be accessible to you, answer any questions you may have or even deal with any complaints! Our Information Officer is dedicated to ensuring that the Joggle's proverbial door is always open to our users, so please don't hesitate to contact us!

**IF YOU HAVE ANY QUESTIONS
OR WOULD LIKE TO OBJECT TO OUR
PROCESSING OF YOUR PERSONAL INFORMATION
FOR ANY PURPOSE WHATSOEVER!**

**PLEASE CONTACT OUR INFORMATION OFFICER
DIRECTLY**

connect@thejoggle.com